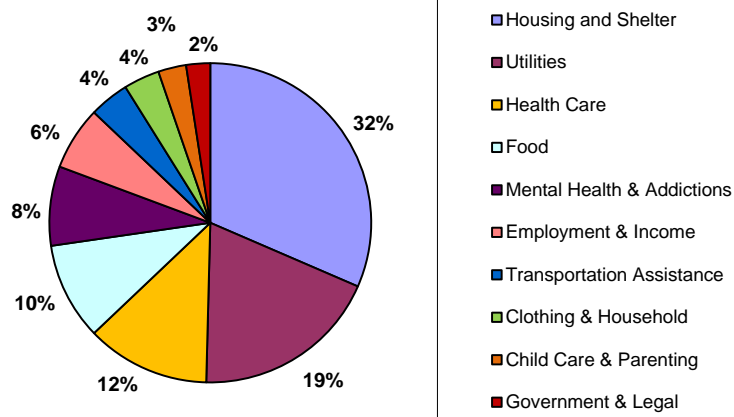


## 2-1-1 Oshkosh 2nd Quarter Snapshot –2017 (April - June)

**Total Phone Contacts: 469**

### Top 10 Problems/Needs Qtr2 2017



### Top 10 Referred Services

St. Vincent de Paul – Oshkosh	67
ADVOCAP, Inc.	46
Rural Housing	30
Energy Services for Winnebago County	21
Father Carr's Place 2B	19
Winnebago County Human Services	18
Oshkosh Area Community Pantry	16
Aging & Disability Resource Center-Winnebago	13
Housing Authority-Winnebago County	13
City of Oshkosh Seniors Center	9

### Top 10 Problems/Needs

Housing/Shelter	157
Utilities	94
Health Care	62
Food	49
Mental Health & Addictions	40
Employment & Income	32
Transportation Assistance	20
Clothing & Household	18
Child Care & Parenting	14
Government & Legal	12

### Gender

Female	299
Male	108
Unknown	62

### Ages

Adult	241
Senior	128
Unknown	99
Youth	1

### How Heard About Us

Repeat User	220
Unknown	94
Referral/Agency/Provider	90
Word of Mouth	52
Internet	6
PR Materials	6
United Way	1
Media	0
Phone Book	0

### Ethnicity

Caucasian/White	217
Unknown	169
African American	60
American Indian/Alaska Native	7
Hispanic/Latino	6
Asian	5
Other	5